

FAQ **ROADSIDE ASSISTANCE**

Oh No! Did your vehicle breakdown? Did you run out of gas? Well, we have you covered! With Co-op Connections® and our 24-Hour Roadside Assistance Coverage powered by Nation Safe Drivers, you don't need to worry about a thing! Simply give us a call and help will be on the way for just \$79.99!

Who is Nation Safe Drivers?

Nation Safe Drivers has been a premier provider of 24-Hour Towing & Roadside Assistance for over 50 years. With access to over 45,000 towing providers nationwide, including the US and Canada, you can travel with confidence wherever the road may take you.

Do I need to have the Co-op Connections App to receive service?

While the convenience of the free smartphone app is ideal, we understand that apps may not always be available. With that in mind, our valued members are able to call our toll free number 24/7/365 – 1.877.811.6002.

Are there any limitations to the number of dispatches a member can make?

No. The program guarantees a cost of \$79.99 for any included emergency road service and a tow up to 15 miles.

Who is covered under roadside assistance?

The guaranteed pricing is for any Co-op Connections member, their friends and family.

What is covered by “Emergency Road Service”?

- Tire Service: Changing an inflated spare from mount to wheel
 - Battery Service: Attempting to start vehicle with a booster battery
 - Delivery Service: Delivery of 2 gallons of fuel
 - Towing Service: Guaranteed 15 miles of towing at no additional cost. Additional mileage is available at \$5.00 per mile.
 - Lockout: We will dispatch a service vehicle to unlock your vehicles passenger compartment only.
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Do I need a credit card to pay for the service?

Yes. A valid credit card or debit card will be charged prior to sending service. You will receive an emailed receipt for the service.



Go Beyond the Card
www.connections.coop