

105

## LINE CONVERSIONS

The Cooperative will convert existing overhead tap lines, and/or services underground on the same terms as new installations, except the member will be charged an additional sum representing the value in place of the removed equipment plus the cost of removal less the salvage value of the material removed, if any.

106

## RAILROAD CROSSINGS

When a railroad crossing is necessary in order to extend service to an individual member, the Cooperative will do all its engineering pertaining to the crossing, but the member may be required to assume responsibility and share or pay all cost to the railroad company for its engineering fee and annual rental if applicable.

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Sr. Executive Vice- President/CEO

107

## RIGHT-OF-WAY EASEMENTS AND CLEARING

The applicant for service shall furnish satisfactory right-of-way easements, without cost to or condemnation by the Cooperative for erection, maintenance, and operation of the Cooperative's equipment, including the right to trim such trees as the Cooperative may deem necessary.

When right-of-way clearing is necessary in order to extend service, the member desiring service shall prepare the right-of-way. In overhead areas, all trees shall be removed, underbrush cleared and trees trimmed so that the right-of-way shall be clear from the ground up for a distance of at least 20 feet on each side of a primary line. Where shade, fruit or ornamental trees are in the right-of-way, they shall be trimmed according to instructions from the Cooperative. In underground areas all trees, stumps, underbrush and other obstructions must be removed within five feet of the underground cable and the area must be graded to within 6 inches of final grade.

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Sr. Executive Vice-President/CEO

108

## SERVICE CONTRACTS

Contracts may be required for all loads over 50 KVA, for three phase service, for lighting service, for supplementary service, and for cogeneration and small power generation.

If service is discontinued due to any act, neglect or default of a member, or the Cooperative is prevented from supplying service in accordance with the terms of any contract, the minimum charge for the unexpired portion of the contract term shall become due and payable immediately as liquidated damages in lieu of the anticipated returns from the contract.

109

## ACCESS TO PREMISES

The Cooperative, through its proper agents and employees, shall have access to the premises of any member for the purpose of inspecting, removing or repairing any of the Cooperative's property which may be on the member's premises.

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Sr. Executive Vice-President/CEO

110

## MOBILE HOME PARKS

A Mobile Home Park will be served with individual meters for each home in the park.

All homes in the park will normally be on a Residential Service Rate, except the meter serving the park operator's equipment which may be on a Commercial Rate.

111

## POWER FACTOR CORRECTION

The maintenance of high power factor is of primary importance in the economic operation and maintenance of the distribution system. Under-loaded motors contribute largely to the creation of low power factor unfavorable to both the Cooperative and the member.

Where the over-all power factor of the member's load is less than 90% lagging, the Cooperative may require the member to install, at his own expense, equipment to correct the power factor. The Cooperative reserves the right to measure the power factor at any time.

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Sr. Executive Vice President/CEO

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112

## STAND-BY SERVICE

Where auxiliary or breakdown service is provided by the Cooperative or where an emergency source of supply is provided by the member, a double throw switch must be used to prevent possible injury to the Cooperative workmen by making it impossible for power to be fed back into the main line from the generator.

If the member desires to use the Cooperative's service as auxiliary to another source, he may do so only under a contract which provides for the payment of fixed charges per kilowatt of demand for as many kilowatts as it is possible for him to use on the service at any one time, which shall be definitely determined and specified. The demand specified shall be limited by a circuit breaker so arranged as to disconnect the service if the number of kilowatts specified is exceeded.

113

## ELECTRICITY PURCHASED BY THE COOPERATIVE OR ODEC

Cogeneration and small power production facilities which meet Federal qualifying standards may elect to sell energy to the Cooperative or ODEC. The Cooperative will purchase energy under Rate Schedule QF from qualifying facilities having maximum generation of 100 kW or less. Purchases from qualifying facilities, which generate more than 100 kW, will be made under special contracts in accordance with PURPA. The terms and conditions of purchase will vary with the circumstances of each installation.

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Filed June 7, 2019

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Effective with billings rendered  
on or after September 18, 2019

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President/CEO

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114

#### PARALLEL OPERATION OF GENERATION

Members may be permitted to operate generators in parallel with the cooperative's distribution system upon written request to do so. The Cooperative reserves the right to deny or terminate service to such operation if, in its judgement, parallel operation jeopardizes system reliability, poses a safety hazard, or risks damage to the customer's or cooperative's equipment.

Generators to be paralleled with the cooperative are required to have adequate equipment protection and will have necessary relaying to immediately cease parallel operation upon loss of voltage (on any phase) from the Cooperative. The type of generator, size, protective relays to be used and alternator impedance shall be provided along with intended operating schedule.

115

#### HARMONIC DISTORTION AND VOLTAGE FLICKER

Members shall use electric power in a manner that will not induce harmonic distortion or voltage flicker on the Cooperative's system. The Cooperative may require the member to install, at his own expense, equipment to correct harmonic distortion where the Total Harmonic Distortion (THD) exceeds five percent (5%) or voltage flicker exceeds limits established by ANSI/IEEE 141 or other applicable industry standards.

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Issued May 16, 2001

Effective April 1, 2003

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President/CEO

116

**UNUSED OR IDLE COOPERATIVE FACILITIES**

Any Cooperative facilities that remain unused or idle for a continuous period of two (2) years shall be physically retired without notice. Subsequent replacement of facilities of any type shall be done at full cost or in accordance with present line extension and service connection policies.

These measures are necessary in order to reduce exposure and hazards to the general public and to ensure reliability of service.

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Filed March 30, 2004

Effective September 1, 2004

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President/CEO

201

## BILLING

Bills are due and payable upon presentation. Payments of all bills shall be made to the Denton Office. Members will be billed on net rates. Accounts for service will be rendered by the Cooperative at regular monthly intervals.

Failure to receive a statement of account in no way exempts a member from the provision of these Terms and Conditions. Minimum or estimated amounts will be due and payable whether the meter is read or not. When service is begun or terminated between regular meter reading dates, the Cooperative will prorate the minimum and/or adjust the KWH used in proportion to the number of days service was used.

Members whose accounts remain unpaid on the billing due date will be notified in writing that if it remains unpaid, or unsecured to be paid, for the period of fourteen (14) days after the date of such notice, service will be subject to termination.

Collection for nonpayment and reconnection fees

When a representative of the Cooperative attempts to collect a bill for nonpayment, there will be a charge of \$10.00 for such attempt. A member whose service has been terminated because of nonpayment shall be required to pay all unpaid accounts before service will be restored, and, in addition, must pay the following reconnection fees:

\$40.00 for reconnection between the hours of 8:00 AM to 4:00 PM

\$80.00 for reconnection between the hours of 4:01 PM to 7:00 PM

\$80.00 for reconnection between the hours of 7:01 PM to 12:00 AM

\$80.00 for reconnection between the hours of 12:01 AM to 8:00 AM

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Filed June 11, 2008

Effective January 1, 2009

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President/CEO



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**201 BILLING – continued**

In addition, the member will be required to make a deposit before service will be restored.

Reconnection of service to an account that was terminated for non-payment does not constitute an emergency callout. Members seeking reconnection after normal business hours will be informed that they have the option of paying a lower amount if they wait for reconnection until normal business hours the following day.

**Fees for termination at member request and new connections**

A member whose service has been terminated at his request shall pay a reconnection fee based on the reconnection fee schedule above. All new connections will normally be made during regular Cooperative working hours. If a new connection is made outside of regular working hours, the member will be required to pay for such connection based on the reconnection fee schedule above.

Any charge for collection, reconnection, and meter reading shall be added to the regular account for service and shall be considered as an account for service to be treated in the same manner.

**Waiver of late charges**

Upon written request within forty-five days of a bill due date, a member will be allowed a waiver of two late payment charges in any twelve month period.

**Bill extender plan**

A bill extender plan is available to residential members receiving monthly Social Security benefits, supplemental security income, disability payments, or other financial aid through government-sponsored, assistance programs, upon written request, provided such benefit or aid is the major source of total income within the household. The member is responsible for making application to the Cooperative for a modified net-payment period, and such application is subject to acceptance or rejection, and verification by the Cooperative. Continued eligibility for this program is dependent upon application renewal by the consumer and acceptance by the Cooperative each year. Members billed under this plan will have the 30 days from date of rendition until any late payment charges are imposed.

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Filed May 9, 2016

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Effective July 1, 2016

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President/CEO

**201 BILLING-continued**Provision of non-outage related activities-work request

When an employee has been requested to provide non-outage related services, the member or individual shall be charged \$60.00 per trip, unless the Cooperative is given at least 48 hours' notice of the work to be performed and work is to occur during normal operating hours of 7:30am through 2:30pm. Work performed at other times the charge shall be \$120.00 per trip, regardless of notice provided. The employee making the service call will attempt to collect the charge. If this is not possible, the charge will be applied to the member's account.

Service application charge

Whenever a new account is established at the request of the Applicant, a service application charge will be imposed. This charge covers associated administrative, billing, and meter reading expenses. The service application charge shall be imposed each time a new account rotation is established, unless the new rotation is established due to the death of joint account member. This charge shall not apply to service reconnections when service was disconnected at the Member's request, and a final bill was not issued before reconnection.

The Service Application Charge shall be \$25 for each application for service where the Cooperative must read or set the meter effective with establishment of new service or the transfer of existing service. When a meter reading is not required, the Service Application Charge shall be \$10.

## 201A

## LATE PAYMENT CHARGE

The late payment charge is applicable to all rate schedules. All bills not paid within 20 days after the date of rendition will be charge 1.5% of the net bill, and at the end of the first nominal billing interval after that, an additional charge will be made equal to 1.5% of any portion of the original amount which remains unpaid at the time, and at the end of the second nominal billing interval, an additional charge will be made equal to 1.5% of any portion of the original amount which remains unpaid at that time. The late payment charge shall not exceed 5% of the original unpaid amount and shall not be applicable to taxes the environmental surcharge or conservation cost recovery charges.

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Filed June 5, 2015

Effective July 1, 2015

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President & CEO

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202

ADJUSTMENT OF BILLS AND FOR FAST METERS

Whenever a meter is tested and found to have over-registered more than 2%, the Cooperative will recalculate the bills for service for the last member receiving service through the meter and will make a refund if the amount of the adjustment exceeds one dollar (\$1.00). The refund shall be for the period that the member received service through the meter, but not for more than the periods established below:

- a. If the date on which the error first developed or occurred can be established, the bills for service will be recalculated from that time.
- b. If the time at which the error first developed or occurred cannot be established, it shall be assumed that the over-registration existed for a period of 3 years or a period equal to one-half of the time since the meter was last tested, whichever is less.

Whenever a member has been overcharged as a result of incorrect reading of the meter, incorrect application of the rate schedule, incorrect connection of the meter, incorrect meter constant or other similar reasons, the amount of overcharge shall be refunded or credited to the member, except for an overcharge which will automatically be corrected in a subsequent billing based on a correct meter reading.

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Issued March 30, 2001

Effective May 1, 2001

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Sr. Executive Vice President/CEO